



AGENDA STAFF REPORT

ASR Control 26-000057

MEETING DATE: 02/24/26
LEGAL ENTITY TAKING ACTION: Board of Supervisors
BOARD OF SUPERVISORS DISTRICT(S): All Districts
SUBMITTING AGENCY/DEPARTMENT: County Executive Office (Approved)
DEPARTMENT CONTACT PERSON(S): KC Roestenberg (714) 567-5075
 Ed Althof (714) 834-3069

SUBJECT: Approve Work Order with Science Applications International Corporation

CEO CONCUR Concur	COUNTY COUNSEL REVIEW Approved Agreement to Form	CLERK OF THE BOARD Discussion 3 Votes Board Majority
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Budgeted: Yes **Current Year Cost:** See Financial Impact Section **Annual Cost:** See Financial Impact Section

Staffing Impact: No **# of Positions:** **Sole Source:** No

Current Fiscal Year Revenue: N/A

Funding Source: Internal Service Fund 289 - Information Technology: 100% **County Audit in last 3 years:** No

Levine Act Review Completed: Yes

Prior Board Action: 12/16/2025 #24, 6/24/2025 #66, 12/17/2024 #9, 2/27/2024 #45

RECOMMENDED ACTION(S):

Authorize the County Chief Information Officer or designee to execute Type 2 Work Order Number NCY7-009 under the contract for Managed Services Network, Voice and Security Services with Science Applications International Corporation, to support the firewall system migration for John Wayne Airport, for the period of March 25, 2026, through November 10, 2026, for a total not to exceed amount of \$255,200.

SUMMARY:

Authorization to execute the Type 2 Work Order Number NCY7-009 will enable Science Applications International Corporation to support the migration of John Wayne Airport’s firewall system.

BACKGROUND INFORMATION:

The County of Orange currently has a master services agreement with Science Applications International Corporation (SAIC) for network, voice and security services (MA-017-19010750) (NVS Contract). See Attachment B for prior Board of Supervisors (Board) actions for this contract.

The contract with SAIC includes provisions that enable the County to purchase additional related services through Work Orders for Optional Work. Type 1 Work Orders are those with a preliminary value to County

which is equal to or less than the amount listed in the then current County Contract Policy Manual (CPM) §3.3-102(1)(a) (currently \$200,000) and do not require Board approval. Type 2 Work Orders are those with a preliminary value to County which exceeds the amount listed in the then current CPM §3.3-102(1)(a) and require Board approval.

Type 2 Work Order for John Wayne Airport Firewall System Migration

On behalf of John Wayne Airport (JWA), Orange County Information Technology (OCIT) is requesting Board approval of the Type 2 Work Order Number NCY7-009 JWA Firewall Migration (see Attachment A) to provide support of the migration of JWA’s firewall system to a new solution that aligns with current County standards, ensures operational continuity, and strengthens the IT security environment through enhanced capabilities.

The Orange County Preference Policy is not applicable to this contract.

The Contractor’s performance has been confirmed as satisfactory. OCIT has verified there are no concerns that must be addressed with respect to Contractor’s ownership/name, litigation status or conflicts with County interests.

The Agreement includes subcontractors. See Attachment C for information regarding subcontractors and Contract Summary Form.

FINANCIAL IMPACT:

The not to exceed total for the proposed Type 2 Work Order is \$255,200 and will be covered by the “Reserved Dollars” for Work Orders.

Description	Amount
Reserved Dollars for Work Orders	\$ 18,600,000
Work Orders Executed to Date	\$ 16,066,815
Balance of Reserved Dollars for Work Orders	\$ 2,533,185

Sufficient appropriations for the Type 2 Work Order have been included in the FY 2025-26 and future year budgets for Fund 289, OCIT Countywide Services Fund. The costs of the Work Orders will be charged back to JWA. The Contract contains language allowing the County to terminate the agreement, reduce the level of services and/or renegotiate the levels of services to be provided, for any reason, including availability of funding.

STAFFING IMPACT:

N/A

REVIEWING AGENCIES:

John Wayne Airport

ATTACHMENT(S):

Attachment A - NCY7-009 T2 JWA Firewalls Migration
Attachment B - NVS Prior Board Action
Attachment C - NVS Contract Summary Form



TYPE 2 WORK ORDER NCY7-009

JWA FIREWALLS MIGRATION

TYPE 2 WORK ORDER NCY7-009

This Type 2 Work Order NCY7-009 (“**Work Order**”) is an attachment and addition to the Managed Services Network, Voice, and Security Agreement dated as of the Reference Date (hereinafter “**Agreement**”) entered into by and between County of Orange (“**County**”) and Science Applications International Corporation (SAIC) (“**Supplier**”) and is incorporated into the Agreement by reference hereof. In the event of conflicting terms between the Agreement and this Work Order, the terms of the Agreement shall prevail and nothing in this Work Order shall modify or amend any provisions of the Agreement (including all components such as Functional Service Areas, Service Level Requirements, Exhibits, etc.) unless such modifications or amendments and the provisions of the Agreement which they modify or amend are specifically identified in this Work Order and are Approved by County. This Work Order includes any attachments hereto. Any capitalized terms not defined in this Work Order shall have the same meanings as used in the Agreement. Changes to this Work Order will be processed in accordance with the Change Control Process as outlined in the Agreement.

All of the tasks, subtasks, Deliverables, goods, and other services required or requested by County below are included as part of the Services. This Work Order provides a description of the nature of the work required, but does not provide an exhaustive list of every task or subtask necessary for completion of this Type 2 Work Order NCY7-009.

1. WORK ORDER NUMBER

NCY7-009

2. EFFECTIVE DATE

This Work Order is effective upon the date it is fully executed by authorized representatives of both Parties.

3. PROJECT NAMEJohn Wayne Airport (“**JWA**”) Firewalls (“**FWs**”) Migration**4. PROJECT SUMMARY**

County has requested that Supplier, in collaboration with [REDACTED]’s certified vendor, ePlus, migrate the current JWA [REDACTED] (“[REDACTED]”) FWs to a new pair of [REDACTED] FWs.

5. BUSINESS CASE / BUSINESS OBJECTIVES SUPPORTED

JWA is looking to replace their existing [REDACTED] Firewalls with the [REDACTED] [REDACTED] firewalls to improve security effectiveness, simplify operations, and reduce long-term operation risk.

6. CRITICAL SUCCESS FACTORS**6.1. Strong Project Management**

Supplier shall manage the Services provided under this Work Order to the project schedule described in Section 10 (Project Schedule), below, and to the results to be achieved by the Services described herein by managing issues, risks, dependencies, and resources in a manner to achieve the project schedule and the results.

6.2. Open Communication and Governance Structure Clearly Defined

Good and open communication must be established early. Governance, the structure of recurring meetings, and the members of recurring meetings must be defined early. Meeting schedules must also be established for the length of the project.

6.3. Executive Leadership Involvement

It is imperative that executive leadership from Supplier and the County be involved in the project governance and meet at regular intervals to discuss the project’s progress and reach agreement on any key decisions that have been escalated to their level.

7. WORK ORDER TYPE

- NRI only Work Order (for Work Orders that do not include BAU elements)
- NRI and BAU combination Work Order (for Work Orders that include both NRI and BAU elements)

As to NRI and BAU combination Work Orders, provide a description of each of the NRI and BAU components of this Work Order:

NRI Services detailed in Section 12. BAU Services include technical oversight and [REDACTED] training provided by [REDACTED] certified subcontractor, ePlus (see Attachment A in Section 20.1 of this Work Order).

7.1. Targeted Resource Order

- Targeted Resource Order Services

Resource Title	Name	Contact Information	Responsibilities	Location of Services Performance

8. COUNTY SPONSOR, ORIGINATING SERVICE REQUEST, AND COUNTY BUDGET INFO

County Sponsor	Amer Moujtahed, Deputy Airport Director
Service Request Number	N/A
County Budget Info	AR16A

9. SUPPLIER ROLES AND RESPONSIBILITIES

Resource Title	Name	Contact Information	Responsibilities
Program Manager	Donald Perrier	Donald.Perrier@saic.com	BAU – Project Management
PMO Manager	Benjamin Page	Benjamin.C.Page@saic.com	BAU – PMO
Network Service Delivery Manager	Donald Lowe	Donald.Lowe@ocitcs.oc.gov	BAU – Network Manager

Resource Title	Name	Contact Information	Responsibilities
Project Manager, Senior	Edna Suffredini	Edna.Suffredini@ocitcs.oc.gov	NRI – Project Management
Network Design Engineer, Senior	Thanh Chau	Thanh.Chau@ocitcs.oc.gov	NRI – Network Design
Network Security Engineer, Senior	Mahesh Atla	Mahesh.Atla@ocitcs.oc.gov	NRI – Network Security
Network Security Engineer, Senior	ePlus - Various	N/A	NRI – Network Security
Site Support Technician, Senior	Various	Various	NRI – Site Support Tech

10. PROJECT SCHEDULE

No.	Task	Start Date	End Date	Duration
1.	Sec 12.1.1. JWA FWs assessment and discovery	03/25/2026	████████	██████
2.	Sec 12.1.2. JWA FWs design, Documentation, and migration planning	████████	████████	██████
3.	Milestone #1 – JWA FWs design, Document, and FWs migration planning	████████	████████	██████
4.	Sec 12.1.3. JWA FWs rack, stack, and cabling	████████	████████	██████
5.	Sec 12.1.4. JWA FW configuration staging	████████	████████	██████
6.	Sec 12.1.5. JWA FWs migration	████████	████████	██████
7.	Sec. 12.1.6. JWA FWs As-Built Documentation	████████	████████	██████
8.	Sec. 12.1.7. JWA FWs Security feature enablement and rule sets profile change	████████	████████	██████
9.	Milestone #2 – JWA FWs migrated from ██████ FWs to ██████ FWs	11/10/2026	11/10/2026	1 day

11. PRICING SUMS

PRICING SUMS	
Maximum Project Charges	\$255,200
Key Milestone Charges	\$165,880
Deliverables At-Risk Amount	\$38,280

12. SERVICES

12.1. Tasks

Supplier shall provide the following Services for the JWA ██████ to ██████ FWs migration in collaboration with the ██████ certified subcontractor, ePlus (see Attachment A in Section 20.1 of this Work Order):

- 12.1.1.** Provide the following JWA FWs assessment and discovery Services:
- 12.1.1.1. Conduct project kick-off and introductions meeting with the County, Supplier, and ePlus.
 - 12.1.1.2. Review and assess the existing Network connectivity.
 - 12.1.1.3. Review and assess the existing FW rules, FW objects, Network Address Translation (“NAT”), zones, Intrusion Prevention System and Intrusion Detection Systems (“IPS/IDS”), Virtual Private Networks (“VPNs”), and FW configuration.
 - 12.1.1.4. Review and assess the existing Network routing between the JWA core switches, JWA internet routers, JWA services connectivity, and the FWs to capture all routing elements that will impact the migration.
 - 12.1.1.5. Review the [REDACTED] FWs Bill of Materials (“BOM”) and ensure that all the necessary Equipment has been purchased to successfully migrate to [REDACTED]
 - 12.1.1.6. Review the existing JWA VPN FWs to assess the site-to-site VPN to be migrated to [REDACTED]
- 12.1.2.** Provide the following JWA FWs design, Documentation, and migration planning Services:
- 12.1.2.1. Design and Document [REDACTED] FWs security zones, device groups, templates, security profiles, URL profiling, IPS/IDS, and logging profiles.
 - 12.1.2.2. Design the site-to-site VPN integration to [REDACTED] FWs.
 - 12.1.2.3. Design and Document FWs connectivity to the JWA core switches and the internet router(s).
 - 12.1.2.4. Design and Document routing between the FWs, the JWA core switches, and the internet routers.
- 12.1.3.** Provide the following JWA FWs rack, stack, and cabling Services:
- 12.1.3.1. Rack, stack, and configure the [REDACTED] FWs at the JWA location.
 - 12.1.3.2. Cable the [REDACTED] FWs based on the agreed upon design in Section 12.1.2.
- 12.1.4.** Provide the following JWA FW configuration staging Services:
- 12.1.4.1. Configure [REDACTED] and integrate JWA [REDACTED] firewalls.
 - 12.1.4.2. Configure [REDACTED] FW base configuration, which includes logging, authentication, and monitoring.

- 12.1.4.3. Upgrade the [REDACTED] FWs to the recommended Software Version.
- 12.1.4.4. Configure [REDACTED] FWs security zones, device groups, templates, security profiles, URL profiling, IPS/IDS, and logging profiles.
- 12.1.4.5. Configure in alert mode only and activate the following features: [REDACTED], [REDACTED], IPS/IDS, Domain Name System (“DNS”) Security, [REDACTED], [REDACTED], and logging.
- 12.1.4.6. Configure [REDACTED] FW interfaces to peer with the internet router(s), JWA core switches and other dependencies.
- 12.1.4.7. Register the [REDACTED] FWs on to the [REDACTED] Network supports site and apply all purchased licenses.
- 12.1.4.8. Configure the JWA core switches and the internet routers to connect to the layer 2 and layer 3 routing of the [REDACTED] FWs.
- 12.1.4.9. Perform basic functionalities testing to ensure the FW rules are set and the routing are correct and ready for migration.
- 12.1.4.10. Perform firewalls fail-over and redundancy testing.

12.1.5. Provide the following JWA FWs migration Services:

- 12.1.5.1. Coordinate the Change Request (“CR”) schedule with different County departments affected by the Change.
- 12.1.5.2. Schedule CR based on JWA availability.
- 12.1.5.3. Perform migration of JWA FWs from existing [REDACTED] FWs to [REDACTED] FWs
- 12.1.5.4. Perform the migration of up to [REDACTED] site-to-site Internet Protocol Security (“IPSec”) VPN tunnels from the JWA VPN FWs to the [REDACTED] FWs.
- 12.1.5.5. Provide troubleshooting if migration issues arise during the migration.

12.1.6. Provide the following JWA FWs As-Built Documentation Services:

- 12.1.6.1. Provide final Documents that detail the “As-Is” status of the new [REDACTED] JWA FWs, including Network diagrams.

12.1.7. Provide the following JWA FWs Security feature enablement and rule sets profile change Services:

- 12.1.7.1. Configure in blocking mode the following features: [REDACTED], [REDACTED], IPS/IDS, DNS Security, [REDACTED], [REDACTED], and logging.
- 12.1.7.2. Review security logs for the alert-only period to identify traffic patterns, potential false positives, and candidate controls for blocking.

- 12.1.7.3. Group migrate security rules into batches of approximately fifty (50) rules and prioritize them based on risk, criticality, and business impact.
- 12.1.7.4. Develop recommended profile changes to transition from alert-only to blocking behavior aligned with County’s security policies and risk appetite.
- 12.1.7.5. Enable [REDACTED] Service for up to [REDACTED] applications.
- 12.1.7.6. Enable [REDACTED] for malicious file blocking, data filtering, and [REDACTED] integration.
- 12.1.7.7. Present and review recommended changes with the County stakeholders and/or Change Advisory Board and incorporate feedback.
- 12.1.7.8. Implement Approved Changes in [REDACTED] by updating security profiles and applying them to the in-scope rules in scheduled maintenance windows.
- 12.1.7.9. Validate post-change behavior, including log review and spot testing, and perform minor tuning adjustments as needed.

12.2. Service Level Requirements

N/A

12.3. Training

N/A

12.4. Assets

N/A

12.4.1. Software

N/A

12.4.2. Network Components

N/A

12.4.3. Equipment and Other Assets

N/A

12.4.4. Sunset Activities

<i>No.</i>	<i>Asset Description</i>	<i>Affected Authorized Users</i>	<i>Affected Eligible Customers</i>	<i>Committe d Sunset Date</i>	<i>Write-off or Accelerate Depreciation?</i>	<i>Book Value</i>	<i>Annual Cost of Support / Maintenance</i>
1.	N/A						

12.5. Risks and Risk Mitigation

<i>No.</i>	<i>Potential Risk</i>	<i>Mitigation Strategy / Contingency Plan</i>	<i>Probability of Risk (%)</i>	<i>Consequence</i>	<i>Amount at Risk</i>
1.	N/A				

13. ACCEPTANCE

13.1. Acceptance Criteria

The Acceptance Criteria shall be as described in Section 16 (Deliverables) below as to each Deliverable under this Work Order and pursuant to the terms of the Agreement.

13.2. Acceptance Testing

Unless explicitly provided in this Work Order, the Acceptance Tests shall be as described in this Work Order and as otherwise defined in the Agreement.

13.3. Final Acceptance

Final Acceptance by the County shall be as defined in Section 19.4 (Final Acceptance) of the Agreement.

13.4. Final Acceptance Sign-Off Procedure

N/A

14. PROJECT REPORTS

Provide the following Reports as provided in Exhibit A.1 (Integrated Requirements FSA):

- Weekly Project status Reports (Exhibit A.1 (Integrated Requirements FSA) – Table 3 (Supplier Project Manager Responsibilities))
- Project kickoff event summary Report (Exhibit A.1 (Integrated Requirements FSA) – Table 4 (Project Planning and Project Initiation Responsibilities))
- Project close-out cost and key learning Report (Exhibit A.1 (Integrated Requirements FSA) – Table 6 (Project Close Responsibilities))
- As needed written Reports as may be reasonably requested by County to monitor the status of the Services under this Work Order (Exhibit A.1 (Integrated Requirements FSA) – Table 3 (Supplier Project Manager Responsibilities))
- Other (provide description):

None.

15. ADDITIONAL REQUIREMENTS

This Work Order is premised on the following assumptions. A change in or a failure to satisfy an assumption may require an increase in the Work Order price, a modification to the schedule and/or a change to the Services:

- 15.1. County/JWA will provide Supplier with all the necessary Equipment, including switches, Virtual Machines, [REDACTED] Network products, including but not limited to small form-factor pluggables and licenses.
- 15.2. County/JWA will provide all cables needed for the migration.
- 15.3. County/JWA will provide approval for all CRs submitted by the Supplier.
- 15.4. County/JWA will provide access to County key team members needed for the migration.
- 15.5. JWA will provide Supplier with the new [REDACTED] firewalls directly from a Value-added Reseller (“VAR”).
- 15.6. There will be a freeze period of at least ten (10) Business Days of the existing [REDACTED] FWs put in place prior to the [REDACTED] FW’s migration.
- 15.7. BAU services performed under this Work Order, either by the Supplier or its Subcontractor, shall not be charged to the County.
- 15.8. Supplier shall escort its Subcontractor personnel when they are required to provide Services at any County Location.
- 15.9. FW migration may require multiple Change windows due to the criticality of Services and to minimize impact to JWA operations.
- 15.10. For Security policies, approximately three thousand eight hundred (3,800) rules will be migrated as part of the FW migration effort.
- 15.11. For NAT objects, five hundred (500) NAT rules will be migrated as part of the FW migration effort.
- 15.12. JWA Secure Sockets Layer (“SSL”) VPN migration is not in scope.
- 15.13. Only [REDACTED] site-to site VPNs will be migrated from the JWA VPN FWs to the new [REDACTED] FWs.

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16. DELIVERABLES

DELIVERABLES					
No.	Deliverable Name	Key Deliverable? (Y/N)	Deliverable Date	Acceptance Criteria	Weighting Factor*
1.	██████████ Firewall Documentation	y	03/20/2026	▪ County approves the ██████████ Firewall Documentation	50%
2.	“As Is” Network Documentation	Y	08/21/2026	▪ County approves the “As Is” Network Documentation	50%

* The sum of this column should equal one-hundred percent (100%).

17. MILESTONES

MILESTONES									
No.	Milestone Name	Key Milestone? (Y/N)	Milestone Date	Included Deliverables	Key Milestone Allocation (Percentage)*	Key Milestone Allocation (Dollars)	Holdback Amount	Key Milestone Scheduled Duration (Months)	Monthly Key Milestone Payment
1.	Milestone #1 – JWA FWs design, Document, and FWs migration planning	Y	05/12/2026	▪ Deliverable 1	50%	\$127,600.00	\$44,660.00	2	\$27,646.67
2.	Milestone #2 – JWA FWs migrated from ██████████ FWs to ██████████ FWs	Y	11/10/2026	▪ Deliverable 2	50%	\$127,600.00	\$44,660.00	7	\$13,823.33

* The sum of this column should equal one-hundred percent (100%).

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ATTACHMENT A

18. KEY MILESTONES PAYMENTS TABLE

Month No.	Month	Milestone #1	Milestone #2	Total (Monthly Key Milestone Payments)*
		JWA FWs design, Document, and FWs migration planning	JWA FWs migrated from ████████ FWs to ████████	
Milestone Allocation		50.0%	50.0%	100%
Total Milestone Payments		\$127,600	\$127,600	\$255,200
Milestone Duration (Months)		3	6	
Milestone Monthly Payment		\$27,646.67	\$13,823.33	
Milestone Holdback Amount		\$44,660.00	\$44,660.00	
Key Deliverables		See Section 16	See Section 16	Actuals Billed (aside from Holdback Amount)
1	Mar-26	\$27,646.67	\$0.00	\$27,646.67
2	Apr-26	\$27,646.67	\$0.00	\$27,646.67
3	May-26	\$27,646.66	\$11,848.58	\$39,495.24
4	Jun-26	\$44,660.00	\$11,848.57	\$11,848.57
5	Jul-26	\$0.00	\$11,848.57	\$11,848.57
6	Aug-26	\$0.00	\$11,848.57	\$11,848.57
7	Sep-26	\$0.00	\$11,848.57	\$11,848.57
8	Oct-26	\$0.00	\$11,848.57	\$11,848.57
9	Nov-26	\$0.00	\$11,848.57	\$11,848.57
10	Dec-26	\$0.00	\$44,660.00	
Key Milestone Holdback Amount		Highlighted Above in Yellow	Highlighted Above in Yellow	\$89,320.00
Milestone Totals		\$127,600.00	\$127,600.00	\$255,200.00

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ATTACHMENT A

19. INVOICING

19.1. Charges

Option 1 – Fixed Fee

The total Charges to be paid by County to Supplier for the Deliverables and other Services to be provided by Supplier pursuant to this Work Order shall be **\$255,200** (the “Fixed Fee Charges”). For the avoidance of doubt, Supplier agrees that this is a Fixed Fee arrangement in which Supplier, subject to the other limitations in this Work Order and the Agreement, will provide all services necessary to provide the Services described in this Work Order for the Fixed Fee specified herein, regardless of the actual number of hours required or actually worked by Supplier to provide such Services.

Supplier shall specify the percentage and dollar allocations of the Fixed Fee Charges and estimated hours for each Critical Milestone.

No.	Milestone	Est. Rate	Est. Hours	Est. Proportion	Est. Total
1.	JWA FWs design, Document, and FWs migration planning	N/A	295	50.0%	\$127,600
2.	JWA FWs migrated from [REDACTED] FWs to [REDACTED] FWs	N/A	295	50.0%	\$127,600
Est. Total Labor			590		
Fixed Fee Charges				100%	\$255,200

[Option 2 – Not to Exceed]

The total Charges to be paid by County to Supplier for the Deliverables and other Services to be provided by Supplier pursuant to this Work Order shall not exceed \$_____ (the “Not To Exceed Price”), pursuant to the rates or Approved pricing set forth in Exhibit P (Pricing). For the avoidance of doubt, County agrees that this is a Not to Exceed arrangement in which Supplier, subject to the other limitations set forth in this Work Order, will provide the Deliverables and other Services described in this Work Order.

Supplier shall specify the percentage and dollar allocations of the Not To Exceed Charges and estimated hours for each Critical Milestone.

No.	Milestone	Est. Rate	Est. Hours	Est. Proportion	Est. Total
1.					
Est. Total Labor					
Fixed Fee Charges					

[Option 3 – Time and Materials]

County will be billed on an hourly basis pursuant to the rates and Approved pricing set forth in Exhibit P (Pricing), including the rates for Professional Services under Exhibit P.4 (Supplier Rate Card), based upon the actual hours worked by Supplier Personnel to provide the Services and in accordance with the payment schedule provided below or attached. Supplier estimates that the Charges for all Time and Materials to

complete the Services under this Work Order are \$_____. The foregoing represents Supplier’s best, good faith estimate of the Charges required to perform the Services described in this Work Order. In the event it is anticipated that the estimate set forth above will be exceeded, Supplier will provide written notice to County and obtain County’s Approval in advance of incurring such excess cost. County has no obligation with respect to any amounts (1) invoiced by Supplier for work rendered in excess of the above estimate prior to the County’s Approval of additional Charges in excess of Supplier’s estimate, or (2) in excess of the Maximum Project Charges.

Supplier shall specify the percentage and dollar allocations for the Time and Materials estimate and estimated hours for each Critical Milestone by role as provided in the sample below. Supplier’s hourly rates must be consistent with rates set forth under Exhibit P.4 (Supplier Rate Card).

No.	Milestone	Level	Location	Rate	Est. Hours	Est. Proportion	Est. Total
Milestone 1 – Finalize Project Design							
1.							
Milestone 1 Totals							
Milestone 2 – Finalize Project Build, Deploy, and Test							
1.							
Milestone 2 Totals							
Est. Total Labor							
Fixed Fee Charges							

[Option 4 – Pass Through Plus Mark-Up]

County will be billed on a Pass Through Plus Mark-Up basis for third party goods and services acquired on behalf of County by Supplier pursuant to the process described under Section 267 (Pass Through Plus Mark-Up) of Exhibit X (Definitions). Supplier estimates that the Charges for all Pass Through Plus Mark-Up Deliverables and other Services under this Work Order are collectively \$_____. The foregoing represents Supplier’s best, good faith estimate of the Charges required to perform the Services described in this Work Order. In the event it is anticipated that the estimate set forth above will be exceeded, Supplier will provide written notice to County and obtain County’s Approval in advance of incurring such excess cost. County has no obligation with respect to any amounts invoiced by Supplier for work rendered in excess of the above estimate prior to the County’s Approval of additional Charges in excess of Supplier’s estimate.

Supplier shall specify the percentage and dollar allocations for the Pass Through Plus Mark-Up Charges by line item as provided in the sample below. Supplier’s hourly rates must be consistent with rates set forth under Exhibit P.4 (Supplier Rate Card).

No.	Line Item	Quantity	Pass Through Cost (Each)	Pass Through Cost (Total)	Total Including Mark-Up (7%)
1.					
Total Pass Through Plus Mark-Up Charges					

19.2. Invoices

Invoices will be sent to County in accordance with the invoicing Requirements described in Exhibit F (Invoicing Requirements) and Section 21 (Invoices and Payments) of the Agreement.

19.3. Pass Through Expenses

No.	Line Item	Pass Through Expenses
1.		
Total Pass Through Expenses Charges		

20. ATTACHMENTS

20.1. Attachment A – Statement of Work – ePlus



Statement of Work
- ePlus.docx

21. CHANGES

No changes to this Work Order shall be effective without prior County Approval by the CIO or his or her designee. Any increase in price to a Type 2 Work Order will require written approval from the County’s Board.

22. SUPPLIER PERSONNEL COSTS

Pursuant to Section 9(D) of Exhibit P (Pricing), there shall be no Charges to County under this Work Order for any travel (except for Approved travel pursuant to Section 9(H) of Exhibit P (Pricing)), entertainment, vacation, sick time, holidays, paid time off, overtime, or other similar costs or expenses in connection with the Supplier Personnel.

23. TERMINATION

Pursuant to Section 25.6 (Termination for Convenience) of the Agreement, County may terminate this Work Order for convenience upon providing Supplier with three (3) Business Days prior written notice. Upon any such termination of this Work Order, County’s sole liability shall be the payment of any undisputed Charges incurred through the effective date of termination. For the avoidance of doubt, there shall be no termination fee for County’s termination of this Work Order pursuant to Section 25.6 (Termination for Convenience) of the Agreement.

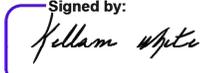
[Signatures provided on the following page]

IN WITNESS WHEREOF, the undersigned have caused this Work Order to be duly executed and effective as of the Effective Date.

Science Applications International Corporation

County of Orange

(SAIC)

Signed by:

Signature: _____
CSDD1D11780A42A...

Signature: _____

Authorized Representative

Authorized Representative

Name: Kellam White

Name: KC Roestenberg

Title: Manager, Contracts and Subcontracts

Title: County Chief Information Officer

Date: 1/27/2026

Date: _____

APPROVED AS TO FORM

COUNTY COUNSEL

Signed by:


FA94F003460446E...

David Obrand, Deputy County Counsel

Prior Board Action

Science Applications International Corporation (SAIC)

Board Date	Contract or Amendment No.	Term	Maximum Obligation	Board Action
10/16/2018	MA 017-19010750	10/17/2018 – 6/30/2022	\$56,215,451	Approve 3-year Contract with two optional 1-year extensions.
10/22/2019	Amendment No. 1	10/17/2018 – 6/30/2022	\$56,215,451	Approve updated language regarding Work Orders, Transition-In Milestones and Deliverables dates; and other administrative and personnel changes.
6/23/2020	Amendment No. 2	10/17/2018 – 6/30/2022	\$56,215,451	Approve updated Ramp-Up Periods for Service Level Requirements numbers 6 – 9; and other administrative and personnel changes.
2/9/2021	Amendment No. 3	10/17/2018 – 6/30/2024	\$84,584,433	Approve 2-year contract extension and increase the Contract value.
5/25/2021	Amendment No. 4	10/17/2018 – 6/30/2024	\$86,604,033	Approve the addition of John Wayne Airport; the addition of telehealth support services for Health Care Agency; and increase the Contract value.
3/8/2022	Amendment No. 5	10/17/2018 – 6/30/2026	\$119,201,525	Approve 2-year contract extension with two optional 1-year extensions and increase the Contract value.
5/23/2023	Amendment No. 6	10/17/2018 – 6/30/2026	\$119,953,385	Approve additional network support for John Wayne Airport and increase the Contract value.
1/9/2024	Amendment No. 7	10/17/2018 – 6/30/2027	\$140,202,673	Approve 1-year contract extension and increase the Contract value.

Board Date	Contract or Amendment No.	Term	Maximum Obligation	Board Action
2/27/2024	Amendment No. 8	10/17/2018 – 6/30/2027	\$139,338,673	Approve removal of telehealth support services for Health Care Agency and decrease Contract value.
12/17/2024	Amendment No. 9	10/17/2018 – 6/30/2027	\$139,338,673	Approve administrative changes to the Contract.
6/24/2025	Amendment No. 10	10/17/2018 – 6/30/2032	\$212,382,867	Approve 5-year contract extension with two optional 1-year extensions and increase the Contract value.
12/16/2025	Amendment No. 11	10/17/2018 – 6/30/2032	\$215,982,867	Approve an increase to the Reserved Dollars for Work Orders and other administrative changes.

Contract Summary Form

OC Expediter Requisition #: 1800183

Science Applications International Corporation (SAIC)

SUMMARY OF SIGNIFICANT CHANGES

Adds Type 2 Work Order #NCY7-0009 to support the firewall system migration for John Wayne Airport, for the period of March 25, 2026, through November 10, 2026, for a total not to exceed amount of \$255,200.

SUBCONTRACTORS

This contract, due to the nature of the services, could require the addition of subcontractors consent pursuant to Section 25 (Use of Affiliates and Subcontractors) within the contract amount for the term specified. In order to add subcontractor(s) to the contract, the provider/contractor must seek express consent from the department. Should the addition of a subcontractor impact the scope of work and/or contract amount, the department will bring the item back to the Board of Supervisors for approval. In the past (if there is information available), subcontractor(s) have/have not been used for this contract.

Subcontractor Name	Service(s)	Amount
Burwood Group Inc.	Voice Services – Contact Center ATP and Managed Services Voice provider.	The cost for Services to be provided by these subcontractors is included in the Fixed Monthly Fee to be paid to SAIC for Services.
E911 Helpline Inc.	Voice Services – Lead voice core migration and site cutover project.	
ePlus Technology Inc.	Hardware/software and IT professional services labor.	

CONTRACT OPERATING EXPENSES

The not to exceed total for the proposed Type 2 Work Order is \$255,200 and will be covered by the “Reserved Dollars” for Work Orders.

Description	Amount
Reserved Dollars for Work Orders	\$ 18,600,000
Work Orders Executed to Date	\$ 16,066,815
Balance of Reserved Dollars for Work Orders	\$ 2,533,185